

Guidelines for use of Toll Information System

A web based portal has been launched to facilitate National Highway users access information related to toll fee and other important / relevant details. This portal has following features.

Web-based

1. This Portal is GIS based wherein
 - a. Toll plazas may be easily searched on a map.
 - b. User can view toll plaza locations on map with required details.
 - c. User can search list of toll plazas between two stations on a specific route with calculated toll fee applicable on selected route and vehicle type.
2. This portal provides
 - a. Current Toll charges& concessions details of toll Plazas.
 - b. Important contact numbers like nearest hospital, police station, other state helpline numbers, toll plaza in charge etc.
 - c. Facilities available near toll plaza like rest areas, truck lay-byes, static weigh bridge etc.
3. Gazette notification, fee notification news published in local newspaper & any exempted vehicles list is available for download.

SMS based

User can also use SMS facility to get toll plaza information

- a. User has to send SMS in following format to get the list of Toll Plaza:

TIS <Space><State Code><Space><NH No.>

Example: Key in "TIS MP 86" and send it on number: 56070



- b. In reply, the user will get list of toll plazas with unique Toll Plaza ID for that particular State and NH No.
- c. To get the current toll rates of a particular toll plaza, the user has to send the Toll Plaza ID of the toll plaza of his choice through SMS viz.

< TIS> <Space>< Toll Plaza ID>

Example: Key in "TIS 86" and send it to: 56070



- d. User will get the fee details of different category of vehicles with important Contact numbers of the respective toll plaza.

Android based

In case, if user doesn't know state & NH No., he/she can download an app from TIS homepage and get the list of toll plazas along with Toll Plaza ID within 100 Kms range/ radius from his current location. Thereafter, the user can use SMS feature explained above to get toll rates of a particular Toll Plaza.

A detailed **User Manual** in **English** as well as **Hindi** is available on the portal, which provides necessary guidance for use of the Toll Information System.